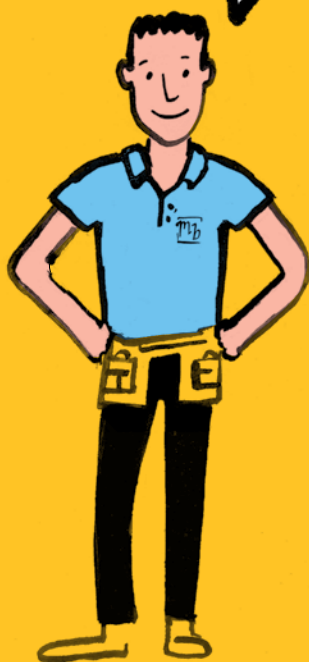


New Zealand's leading Guarantee The Master Build Multi-Unit 10-Year Guarantee

More than **140,000** New Zealand families have put their trust in the Master Build Guarantee.

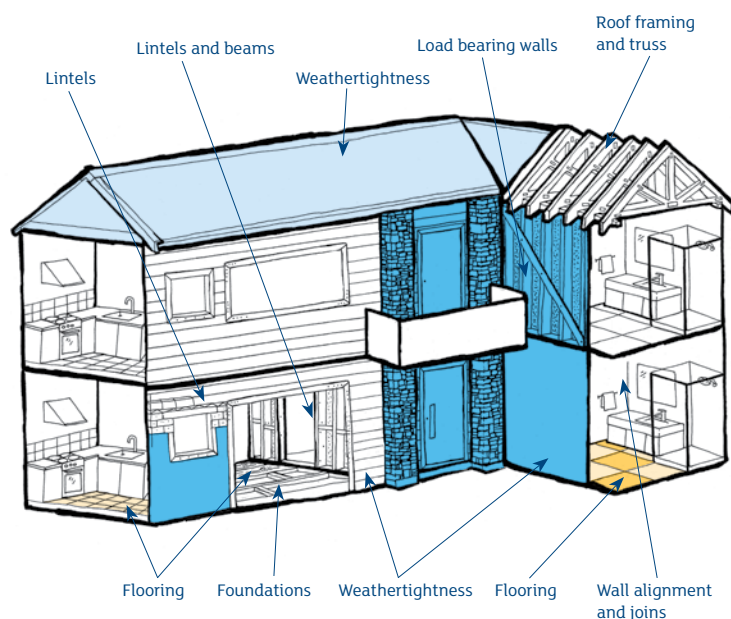
Multi-Unit

Give yourself peace of mind and protect your biggest investment.



A closer look at what's covered

Once all building work is completed, the unit will be protected by the Guarantee. The 10 years runs from the date of Guarantee Acceptance. Examples of the parts of the unit that are covered are illustrated in the diagram below.



Note: This is an illustration only. Cover will depend on the building elements involved in any claim and the Guarantee terms, including items not covered by the Guarantee.

Transferring your Guarantee

Your Guarantee can be transferred to a new owner

If you sell your property, your Guarantee can be transferred any time within the period covered by the Guarantee. Transferring the Guarantee does not extend the period covered by the Guarantee.

All transfers need our approval and you can only transfer the Guarantee to someone else if it is currently in your name.

Welcome to your Multi-Unit Guarantee

Purchasing your new home is probably one of the biggest investments of your lifetime. Registered Master Builders have worked with your builder to provide you with the Master Build Multi-Unit 10-Year Guarantee to help you protect it.

The Guarantee has been developed in New Zealand for New Zealand homes – and it has been protecting homes for over 25 years.

It provides much more protection than both the Building Act and the Consumer Guarantees Act. While most building projects run smoothly, sometimes things do go wrong. The Guarantee provides a process to resolve any issues that arise down the track and helps you protect your investment.








A Guarantee that makes good financial sense

As well as providing you with peace of mind, having the Guarantee makes good financial sense:

- If you discover an issue with your build down the track, the Guarantee kicks in and we'll help you to resolve any problems
- It adds value to your property
- It's fully transferable if you decide to sell
- It helps finance the purchase of your unit, as most banks demand it.

Regardless of what happens in the future, Registered Master Builders will be there to help you for the next 10 years – it's peace of mind, guaranteed.

The Guarantee at a glance

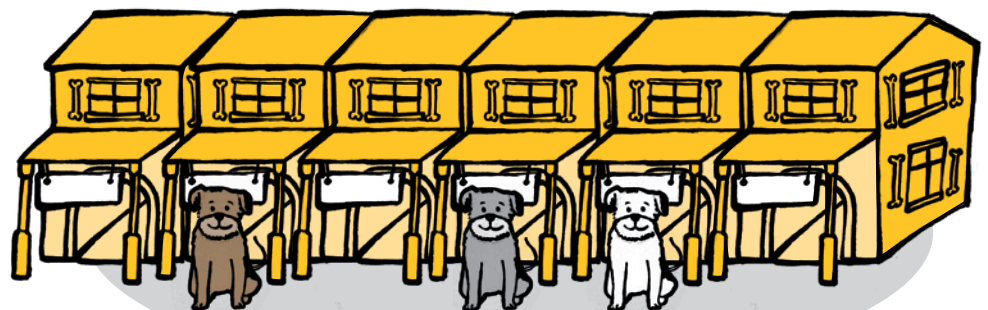
| Cover | Cover timeframes | How much are you covered for? | How does the Guarantee compare with New Zealand legislation? |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What you are covered for | | | |
|  Materials and Workmanship | The purchaser of the unit is covered after building work is completed and the Code Compliance Certificate has been issued. Cover is for two years from the deemed practical completion date. | Total for all claims over the life of the Guarantee: \$200,000 1 bed/studio \$225,000 2 bed \$250,000 3 bed or total build cost of the unit , whichever is less | <div style="display: flex; flex-direction: column; gap: 10px;"> <div>  Building Act: 1 year implied warranty* </div> <div>  Consumer Guarantees Act: Possible limited cover* </div> </div> |
|  Structural defects (including Rot and Fungal Decay) | The purchaser of the unit is covered after building work is completed and the Code Compliance Certificate has been issued. The 10 years starts to run from the date of Guarantee Acceptance. | Total for all claims over the life of the Guarantee: \$200,000 1 bed/studio \$225,000 2 bed \$250,000 3 bed or total build cost of the unit , whichever is less | <div style="display: flex; flex-direction: column; gap: 10px;"> <div>  Building Act: 10 years from completion for specific items* </div> <div>  Consumer Guarantees Act: No protection! </div> </div> |
| Selling your property | | | |
|  The Guarantee may be transferred to a New Owner multiple times during the life of the Guarantee | Transferring the Guarantee does not extend any of the timeframes above. | | |

*Remedies under the Building Act and Consumer Guarantees Act only apply if the building company is still around.

Happy customers

"Thank you so much for everything you have done for us so far. We appreciate beyond words how helpful and responsive you have been. Thank you so much for making this experience a good one for us!"
 – Natalie McKee

"Many thanks for your speed and efficiency."
 – Naven Pillay



Getting in touch

At any point during your Master Build cover, we'd be happy to hear from you.



Call:

0800 269 119 or
(04) 385 8999
(Monday to Friday 8.30am to 5pm)



Write to:

Master Build Services Limited
PO Box 1796
Wellington 6140




Visit:

masterbuilder.org.nz or

Email:

help@masterbuilder.org.nz



To find out more, visit
www.masterbuilder.org.nz