

Your Keys to Confidence *Guarantee*



QUALITY

We Guarantee that your new home or renovation will be built to the **highest level of craftsmanship**.

Using our **200-point quality checklist** that is signed off at every milestone point of your project will ensure the highest level of delivery at every stage of the build.

We only use trusted subcontractors and suppliers with current and correct accreditations and certifications on your project.



COMMUNICATION

We Guarantee to **keep you informed throughout every stage of your project** by:

1. Communicating weekly via email with the progress of your project and what we scheduled for the up-and-coming weeks.
2. Weekly site visits from our Best Nest construction manager
3. Weekly onsite meetings with our Project Manager and Site supervisor at an allocated time that suits you.
4. Offering you your own personal access to Ravebuild, our online project management system that you will be able to see updates about your project.



PROTECTING YOUR BIGGEST INVESTMENT

We care about your biggest investment as much as you do by being able to offer you the choice of either a **Master builders 10 year Guarantee** or **Certified Builders Halo Residential Guarantee** for any project over \$30,000.00 for **FREE!!**



TIMELINE

We will provide you with an **accurate timeline for your project** from start date to completion so that you can plan accordingly. All our subtrades are made aware of our timelines and when they are required on your job to ensure the **project runs efficiently and is completed on schedule**.



PROFESSIONAL SERVICE

We pride ourselves on **providing the best service to all our clients**. We guarantee that...

- Our team will be on time and work efficiently when onsite.
- We have a no phones onsite policy and no one from our team will be using their phones during construction hours.
- Our team will be courteous and polite to any visitors to site and your neighbors.
- We will take the stress out of the paperwork so you can enjoy your new home with Best Nest undertaking all council correspondence during the construction phase and producing the correct documentation to achieve your final council sign off.



BUDGET

We have found that the most accurate way for pricing our client's projects is through a 2-tiered system which are:

- Seeking individual prices from our specialised team of sub-trades and materials
- Labour being quantified and priced accordingly

This gives us confidence that we are **presenting our clients with the most comprehensive and informative prices for their projects**.

Our pricing is clear and open so we can discuss changes that may need to be achieved to meet the client's required budgets.

Luke Jones
Director



James Bird
Director